

# **Serenity Pet Spaw Grooming Consent Form**

## **HEALTH OF YOUR PET**

During the grooming process, care is taken to ensure the health, safety, and well-being of all animals. Owner certifies their pet is current on all required vaccines, is in good health to the best of their knowledge, and has notified Serenity Pet Spaw if any known medical conditions. The grooming process can be stressful and may aggravate medical conditions before, during, and after the groom. In the case an incident or serious medical condition occurs, Owner authorizes Serenity Pet Spaw to seek appropriate veterinarian services. Owner is liable for any costs incurred. Serenity Pet Spaw is not liable for any preexisting condition or a problem found during the grooming process.

### AGGRESSIVE OR DANGEROUS ANIMALS

Owner must inform Serenity Pet Spaw if their dog has known behavior issues that may be related to the grooming process. This includes any history of biting, aggression toward people, or prior grooming issues. If it is deemed necessary, Serenity Pet Spaw may use a muzzle on your pet. Muzzling is not harmful to the pet and protects both the groomer and pet. Serenity Pet Spaw reserves the right to stop service at any time, including prior to completion of grooming, if the safety of our staff is in question.

# **ACCIDENTAL INJURY**

Because the grooming process requires the groomer to use sharp tools on a dog that may move quickly and suddenly, accidental injury can happen. Although every effort is made to ensure the safety of your pet and extreme caution is used at all times, owners must acknowledge the risk involved.

# **NAIL CUTTING**

We will not intentionally "quick" a nail in order to get the nails short. We will cut the nails as close to the quick as possible, but if the quicks have grown out, we will only be able to trim up to the quick. Regular nail clipping, every 2-4 weeks, will get the quick to recede and result in shorter nails. At times, we will unintentionally quick a nail and when we do, we apply styptic powder to the nail to stop any bleeding.

# **ANAL GLANDS**

We only express anal glands upon request. Once you start expressing a dog's anal glands, the dog's body gives up doing it naturally, meaning you will usually have to have them manually expressed every 4-6 weeks. We prefer that if the dog isn't having problems with them, we let nature take its course. If your dog is experiencing problems, we'd be more than happy to help if we can. We only express anal glands externally. Veterinarians and Vet Technicians are able to do the more intrusive internal method of anal expression.



## **EAR PLUCKING**

Some breeds of dog grow hair in the ears that need to be removed for hygiene reasons. There is some controversy among veterinarians and groomers about this topic. At Serenity Pet Spaw we do pluck ears that need to be reduced of hair unless we are asked not to by you. With that said, we will only do it if the dog allows us to. If the dog is too squirmy, we will stop because more damage can be done by continuing.

#### MATTING/DEMATTING

In the event of matted hair, your pet may require a shave down or other dematting procedure. Owner should be aware that irritation may occur from any dematting procedure, including shaving out the mat. Matt clipping procedures can cause but are not limited to, the following effects: itchiness, redness, soreness, irritation, self-inflicted abrasions. Serenity Pet Spaw is not liable for any after grooming effects of mat clipping or problems that may be uncovered as a result.

Although Serenity Pet Spaw groomers exert the highest standard of care and caution, pets may also incur nicks, cuts, or increased irritation during the shaving process. Mats are often very tight to the skin and require that any dematting process be done very close to the skin with a clipper or dematting tool. Owners understand the possibility of injury during this process and agree that Serenity Pet Spaw s not liable for any injury incurred during this process. It is the goal of Serenity Pet Spaw to ensure that your pet's grooming experience is as stress-free as possible. In the case of severe matting, Serenity Pet Spaw reserves the right to refuse to demat a dog and offer only a shave down in the best interest of the pet. Matted coats can cause a variety of skin and health problems such as hot spots, fungal and bacterial infections. Mats pull on your pet's skin and often leave the skin underneath red and inflamed. Mats may result in long, stressful, and very painful grooming visits for your pet. Some pets do not recover from such an experience. In order to avoid skin irritation, health problems, extreme pain, and stress for your pet, as well as the monetary cost you incur, please have your pet groomed regularly.

I understand the Facility is independently owned and operated by Serenity Pet Spaw . I hereby release Serenity Pet Spaw and their respective owners, agents, officers, subcontractors and employees (collectively, "Serenity Pet Spaw") and other animal parents, customers and potential customers of Serenity Pet Spaw from any and all responsibility and liability for injuries or loss to myself, my dog, or any other property of mine which are caused by or arise in any way out of services and/or products provided by or as a consequence of my association with Serenity Pet Spaw

Signature:	Date: